



July 14, 2016

Regarding:  
Electric Meter Number(s) :

Dear DTE Energy Customer:

Our records indicate that after multiple attempts we have not been able to complete the installation of our Advanced Metering equipment, which replaces our existing metering equipment at the above referenced address. This letter is to inform you that we are quickly approaching the completion of our Advanced Metering Project and the existing meter(s) at this site must be replaced.

As of today, DTE Energy has replaced over 3 million of its electric meters and gas modules and we anticipate completing all installations by the end of 2016. There is **no cost** to you for the meter replacement and the installation will only take a few minutes to complete. Please contact us at **800-477-4747** to schedule an appointment for the meter installation.

Safety is our **#1** priority and all customers receiving utility service from us must have a new approved DTE Energy meter installed by our authorized field representative.

We want you to know that we value you as a customer and will work with you to complete the meter replacement. Please be assured that DTE Energy has the highest regard for our customers and remains confident in the safety, security and benefits provided by our advanced meters. We are in full compliance with all federal, state and local laws and have been since the first advanced meter was installed in 2008.

If you are a residential customer and not interested in receiving the new transmitting (radio on) Advanced Meter, you can enroll in our Opt-Out Program by calling us at **800-477-4747**. This program allows for a **non-transmitting (radio off)** Advanced Meter to be installed and the following fees will be assessed to your account.

- **\$67.20 AMI Opt-Out Initial Fee**
- **\$9.80 AMI Opt-Out Monthly Charge**

**Please note that DTE Energy is replacing all existing analog meters and none can be retained by the customer.**

If we are unable to access our metering equipment, your electric service may be disconnected until the meter replacement is completed.

For additional information about our Advanced Metering Program, visit [www.dteenergy.com/advancedmeter](http://www.dteenergy.com/advancedmeter).

Sincerely,

Advanced Metering Team